



202 Fremont Street  
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April 11, 2012

To our Four Queens Silver Strikers,

As you may know, for over sixteen years the Four Queens has welcomed Silver Strikers to tournament events and banquets. We take a great deal of pride in our program and, in conjunction with the Sunshine Mint, have produced numerous award-winning coins. Our coins have always been minted to the highest standards and have many quality control procedures in place.

Regretfully, we have recently discovered that during the process of minting our January 2012 Tournament \$300 Queen Hippolyta our high standards were compromised. A review of Sunshine Mint's records revealed that a 5 ounce center-piece (ordered by another Sunshine Mint customer) was inadvertently used in place of our standard 6 ounce center-piece. Sunshine Mint regrets this mistake and has volunteered to re-mint the coin, at their expense, with our standard 6 ounce center-piece and exchange them for the 5 ounce center-piece coins currently in your possession.

For those who will be attending our June Tournament, please bring the coin with you and we will replace it on-the-spot. If you are unable to visit us for the June Tournament, we will be happy to replace your coin via registered, insured mail. Please send your coin, together with your shipping costs, to:

Four Queens Hotel & Casino  
c/o Shaun Webster  
202 Fremont Street  
Las Vegas, Nevada 89101

We will promptly return to you a new 6 ounce center-piece coin, together with reimbursement for your shipping costs. We truly appreciate your understanding and help in this matter as we work to complete all exchanges by the end of June 2012. Again, the Four Queens and Sunshine Mint sincerely apologize for this mix-up and look forward to your continued participation in our Silver Strikers program.

Sincerely,

A handwritten signature in blue ink that reads 'Shaun Webster'.

Shaun Webster  
Director of Slots  
Four Queens Hotel & Casino